ICT in Business and the Public Sector (MSc)

Discover the world at Leiden University

Type: Master
Language: English
City: Leiden
In the two-year master’s programme ICT in Business and the Public Sector, you will expand your knowledge of ICT and develop business and organisational skills that are essential to become a modern IT professional.

**Lijin Zheng**
Student

“I was interested in how ICT facilitates business and so this master’s programme suited me well.”

“I have a technical background and I did a lot of programming during my bachelor’s in Digital Media Technology in Beijing (China). For my master’s I decided to make some changes. I was interested in how ICT facilitates business and so this master’s programme suited me well. I decided to follow this programme in Leiden, because Leiden University has a very good reputation and belongs to the worldwide top.

We started with several courses on both ICT and business aspects. The ICT courses didn’t focus on (fundamental) computer science and programming, but more on ICT at a higher level with topics such as ICT architecture and enterprise information systems. We learned to understand the concepts behind ICT. The most important knowledge I gained from this master’s programme was how to bridge ICT and business and how new ICT technologies can be used to make business more effective and efficient. That was exactly the part I liked most. In the coming months I will complete my master’s degree with a thesis project at an ICT consultancy company.

In the course of this master’s programme we did a lot of projects in groups. Since half of the students are international, we experienced how people from different cultures have different ways of acting and expressing ideas. This really helped me to improve my cross-cultural communication skills.”
"During my master’s in Leiden I developed a broad view of IT."

"The KLM programme that trains participants for the position of IT manager has a stringent selection process. You have to have good analytical skills, be able to handle people and have broad technological knowledge.

What’s interesting is that in my Leiden master’s ICT in Business I learned to regard IT from these different perspectives – not only from a purely technological, but also from a social, economic and organisational viewpoint. I am now reaping the benefits of this."

**What does this master’s programme entail?**

Rapid changes in ICT and its applications over the last years have caused major changes for organizations, industries, and individuals. The Internet, information systems, and communication technology in general, have radically impacted our professional and personal lives. They challenged our thinking on physical, geographical and industry boundaries, on distance, speed and communication. This programme provides you with a deeper understanding of the issues, challenges and opportunities in this area, with a specific focus on the management and alignment of ICT in a business and socio-technical context.

Read more about our ICT in Business and the Public Sector programme.

**Why study ICT in Business and the Public Sector at Leiden University?**

- The master's programme ICT in Business and the Public Sector is unique in the Netherlands and has a strong international focus. Besides students and lecturers coming from all over the world, there are several possibilities for studying abroad. Cross-cultural team work is required in a lot of courses.
- The groups are small (40 students) and the lectures are often interactive.
- You will benefit from the department’s strong links to industry. There are good in-company research thesis internships, often followed by excellent career opportunities.

Find more reasons to choose ICT in Business and the Public Sector at Leiden University.
ICT in Business and the Public Sector: the right master’s programme for you?

Are you interested in managing ICT in complex organisations, in an international context? Are you a team player who likes to cooperate with colleagues from different departments? Then ICT in Business and the Public Sector is the right choice for you. Besides understanding of typical Business and organizational topics, this master’s programme covers the interface between IT and Management. The programme offers two specialisations: ICT in Business and ICT in the Public Sector.

Read more about the entry requirements for ICT in Business and the Public Sector.

Why Leiden University?

The ICT in Business and the Public Sector master’s programme aims to provide a deeper understanding of the issues, challenges and opportunities of this subject. The programme focuses on management and alignment of ICT in a business and socio-technical context.

Putting knowledge into practice: hands-on experience

By the nature of the programme, most of the courses involve practical business cases brought in by the external lecturers, both from industry as well as the public sector. In a number of courses, there are company visits or guest speakers. One course in specific, Capstone Cases, is centered on company visits. You will visit large companies, learn about their problem, and finally return to present your suggested solutions to the company stakeholders. For the ICT in the Public Sector students, similar visits to ministries will be arranged. Finally, the large majority of our students opt for an internship to inspire their thesis research.

International focus

The ICT in Business and the Public Sector programme has an international focus. It is of particular interest to participants wishing to pursue an international career involving both ICT and management. Besides students and lecturers coming from all over the world, there are several possibilities for studying abroad. Cross-cultural teamwork is required in a lot of courses.
Leiden Institute of Advanced Computer Sciences (LIACS)

The master ICT in Business and the Public Sector is offered by the Leiden Institute of Advanced Computer Science (LIACS). The Institute has a strong tradition in combining a theoretical, experimental and applied approach to the field of expertise. This reflects in the research profile of the institute and the education programme it offers. LIACS has extensive international contacts and excellent connections with other Dutch university research groups, as well as with industry.

Faculty of Science

The Faculty of Science is a first-class research faculty with an excellent position in the basic disciplines of science. The current research and education programmes span the entire spectrum of science ranging from Mathematics and Statistical Science, Computer Science and Data Science, Astrophysics, Physics, Chemistry and Bio-Pharmaceutical Sciences to Biology and Environmental Sciences. Our science community is driven by their curiosity and desire to increase basic knowledge, for science and to contribute to the great societal challenges of today and tomorrow. Core values are scientific impact, technological innovation and relevance to society.

Study at a world-class university

Leiden University is the oldest university in the Netherlands and enjoys an excellent worldwide reputation built up over more than four centuries. Since 1575 we’ve provided sound personal education for hundreds of thousands of students. We’ll do our utmost to give you the best possible support. And if you can and want to do more, we’ll challenge you every step of the way. For many years, we’ve been among the leaders in Dutch university rankings and we are currently to be found in a variety of top international rankings too.

More reasons to choose Leiden University

About the programme

The MSc programme ICT in Business and the Public sector (120 EC) offers two specialisations that focus on either ICT and business or ICT and the Public Sector.
Programme overview

The Master of Science in ICT and Business and Public Sector programme offers two specialisations:

- **ICT in Business**: The specialisation ICT in Business aims at providing you with a deeper understanding of the issues, challenges and opportunities engendered by the rapid changes in information and communication technology (ICT) and its applications to businesses over recent years.
- **ICT in the Public Sector**: During the MSc programme ICT in the Public Sector you will focus more on the governmental environment rather than a commercial one, concentrating less on issues that are typical of a commercial nature (such as marketing and finance) but paying attention to issues relevant in the public domain such as politico-administrative relations, European procurement and data-driven policy development.

If you have acquired a Bachelor Computer Science degree and have at least three years of relevant working experience, you can join the Master of Science programme ICT in Business, Post Experience. This programme strongly appeals to self-efficacy and is meant for students who have a job during daytime.

Educational methods

- Literature studies
- Individual papers
- Colloquia
- Presentations
- Interactive lectures
- Interactive team work
- Company visits

Study guidance

Because master students are already used to studying, we do expect responsibility for their own learning progress. But when students are facing issues that affect their studies, we are there to help and support. So in case of study delay, personal issues or just regular questions, students can contact the study advisor. Students can also call upon several university services for support.
Our staff is approachable. During the master thesis research project a student is supervised one-on-one. The overall thesis process is monitored in the Master Class.

Extra-curricular

Are you interested in taking up an extra challenge during your master’s programme? Have you thought about developing your personal leadership style or conduct your master’s thesis within a company abroad?

**Leiden Leadership Programme**

Do you like a personal challenge in leadership? Then join the Leiden Leadership Programme. In this one-year programme, you work on developing your personal leadership skills through an assessment, training, seminars and a practice assignment in an organisation. You discover and develop your qualities in the context of an organisation. The goal is to learn how to work intensively with other professionals and learn how to use their qualities. With the Leiden Leadership Programme, a Dutch-based honours programme, you will be able to follow 20 EC next to your Leiden, The Hague or Delft master's programme. Read more about Leiden Leadership Programme

**International Leiden Leadership Programme**

Curious about your personal leadership style? The International Leiden Leadership Programme is a 5 EC honours programme for master’s students looking to understand leadership, train and develop their leadership skills and acquire an insight into their personal strengths and weaknesses. Thanks to its small-scale approach and supportive tutor-mentor system, you’ll be working on your development on a very personal level. During this interdisciplinary programme you will attend seminars and skills-training sessions, which will give you more insight into the effect that your behaviour has on others. The programme involves the creation of a Personal Leadership Roadmap, a five-year plan for reaching and developing your own leadership style.

For more information: International Leiden Leadership Programme

**Study abroad**
The ICT in Business and the Public Sector programme has an international focus. It allows for studying abroad in Europe (e.g. Portugal, Belgium, Italy) and outside Europe (e.g. China, Australia, United States).

**Career prospects**

With a master's degree in ICT in Business, job opportunities are excellent and diverse, ranging from consultancy to IT management and from entrepreneurship to PhD research. Our alumni have found jobs within Europe and outside, in industry, government and universities.

**Acquired skills and competence**

After graduating you will have excellent knowledge of fundamental Business understanding, ICT in complex organisations and scientific foundations. You will have developed skills and knowledge to contribute to IT strategies in large organisations and become the bridge between the general management and IT departments.

**Jorge Osorio**

Alumnus

“During my master’s in Leiden I developed a broad view of IT.”

“The KLM programme that trains participants for the position of IT manager has a stringent selection process. You have to have good analytical skills, be able to handle people and have broad technological knowledge.

What’s interesting is that in my Leiden master’s ICT in Business I learned to regard IT from these different perspectives – not only from a purely technological, but also from a social, economic and organisational viewpoint. I am now reaping the benefits of this.”

**Career**
Graduates of our programme are particularly well qualified for a career path leading to Chief Information Officer in a large organisation. Graduates have found jobs in all kinds of organisations: profit, non-profit, governmental, within or outside Europe. A master’s degree in ICT in Business is also an excellent preparation to start a PhD track. Quite some students decide to become an entrepreneur.

**Career preparation**

Leiden University offers you several services related to career orientation and job application skills.

**Science Career Service**

Are you looking for career advice? Get in touch with our science career advisor. The Science Career Service supports students of the Science Faculty in their career orientation and making effective career decisions during their study. We offer services such as consultation hours, individual appointments with the career counselor and advice on your CV or motivation letter.

**Science Career Event**

Whether you are actively looking to meet interesting companies, or even if you have no idea what you career will look like yet, the Science Career Event gives you a chance to speak with a large number of companies. Every year the Science Career Event is organized by students of the Faculty of Science. During this event you can get your resume checked, participate in a workshop or speed date with a company to discuss possibilities in the near future. The Science Career Event is the ideal day to orient yourself on career possibilities.

**The Mentor Network**

If you have questions about the job market, you can get in touch with Leiden alumni who are happy to offer their advice. On the Mentor Network platform you can view the profiles of around 650 alumni. Once you have found someone you would like to contact for advice, you can send him or her a request for assistance.
Do you want to apply for the master’s programme ICT in Business and the Public Sector at Leiden University? Find out how to apply for your programme by following the step-by-step guide in the application and admission section.

The guide will give you the necessary help and guidance in submitting your application.

- Step 1: Check the admission requirements.
- Step 2: Check the application deadlines.
- Step 3: Collect the required documents.
- Step 4: Start your application.
- Step 5: Pay your tuition fees
- Step 6: Prepare for your studies at Leiden University

**Admission requirements**

To enter the master’s programme in ICT in Business and the Public Sector at Leiden University, applicants have to satisfy the following criteria.

**Diploma requirements**

To be admitted to the MSc programme, a bachelor’s degree in Computer Science or a closely related subject is required. Each application is considered individually. The Board of Admissions assesses whether the candidate’s academic background and work experience can be considered to be equivalent to a bachelor’s degree in Computer Science.

**Language requirements**

Copy of English proficiency certificate evidenced by appropriate language test:

- IELTS: minimum 6.5
- TOEFL: internet based 90
- Cambridge Certificate of Advanced English (CAE), minimum grade C

Please note: This requirement does not apply if you have completed your education in Canada, USA, UK, Ireland, New Zealand or Australia, or an International Baccalaureate or a Dutch diploma level vwo or hbo.
Application deadlines

Starting in February

- If you need a visa, residence permit or accommodation via Leiden University Housing Office, the **deadline is 15 October**.
- If you do not need a visa, residence permit or accommodation via Leiden University Housing Office, the **deadline is 1 December**.

Starting in September

- If you need a visa, residence permit or accommodation via Leiden University Housing Office, the **deadline is 1 April**.
- If you do not need a visa, residence permit or accommodation via Leiden University Housing Office, the **deadline is 15 June**.

Apply early!

Just in case you might have to take an additional entrance exam or submit additional documentation, you should always apply as early as possible. If you apply at the last minute, you risk missing deadlines, such as those for accommodation or visa applications. Late applications will only be considered in exceptional cases, and at the discretion of the faculty Board of Admissions.

Scholarships, grants and loans

Do you want to apply for a scholarship, grant or loan? Please note, these have different application deadlines.

Read more

Required documents

Along with your application, you will need to submit a variety of documents.
**Required application documents**

Please upload a copy of the passport page(s) with your personal details and photograph. If you come from the EU/EER, you may also send a copy of your identity card.

If you are already staying in the Netherlands with a Dutch residence permit for study or for another purpose, please upload a copy of both sides of your Dutch residence permit.

Your CV must be written in English. Other than this, no standardised format or template is required. Your CV should clearly outline your educational and professional history up until the present date, as well as basic personal facts.

A personal statement must be submitted explaining why you want to follow the programme, why you have chosen to do so at Leiden University, and what makes you think you are a good candidate. The statement should be between 700 and 1,500 words.

- Digital copies are required initially. Once you have been admitted, we will tell you how to submit certified copies to the Admissions Office.
- Documents must be in the original language and accompanied by official translations if they are not in English, Dutch, German or French. If you have not yet completed your study programme, state your expected graduation date and submit copies of all transcripts obtained to date.
- If you are applying for an LLM Advanced Studies programme: all documents must be available in English (or translated into English).

You can apply to a programme before you obtain the results of your language exam (if you already have your results you can upload them directly in our online portal). If you are admitted, it will be on the condition that these results will meet the required levels specified.

**Application procedure**

The application procedure consists of three steps.
Part 1. Apply for a programme in Studielink

All students applying for a programme at Leiden University will need to start in Studielink. Apply in Studielink for the master’s programme of your choice. Studielink will be open for applications from 1 October.

Please follow the instructions given in Studielink. After taking the first step, you will receive an email with the following information (but bear in mind that it can take a few days):

- confirmation that you have started the application process in Studielink
- login details for Leiden University’s online application portal

In the online application portal, Leiden University will let you know whether you qualify for automatic admission and will guide you through all necessary steps to complete your registration, as well as informing you about what you have to do after applying.

Important note: If you are applying for a programme that starts in the Academic year 2017-2018, you won’t receive login details from Studielink for the online application system. In this case, go to the online application system of Leiden University and apply for admission.

Part 2. Online application at Leiden University

If you cannot be admitted automatically, you will have to apply.

In our online application portal you can finalise your application by uploading the necessary documents and answering a few questions. The portal provides an overview of what you need to do to complete your application at Leiden University. Please follow the instructions carefully. We strongly recommend that you complete your application as early as possible, because the sooner you apply, the sooner you’ll receive a decision.

Important note: If you are applying for a programme that starts in February 2018, you won’t receive login details from Studielink for the online application system. In this case, go to the online application system and apply for admission. In the online application you can finalise your application by uploading the necessary documents and answering a few
questions. Please follow the instructions carefully. We strongly recommend that you complete your application as early as possible because the sooner you do so, the sooner you will receive a decision.

All students with an international degree have to pay a non-refundable €100 application fee. This fee cannot be refunded and entitles you to apply for up to three programmes/specialisations within the same academic year. After we have received your application fee, we will start processing your application. Please do not delay paying the fee as this will delay the application process. The online application system describes how you can pay the fee.

**Can I be exempted from paying the application fee?**

You do **not** have to pay the application fee if:

- You submit a copy of a bachelor’s degree or current bachelor’s transcript from a Dutch institute of higher education (hbo or wo).
- You were previously registered as a foreign exchange, bachelor’s, master’s or pre-master’s student at Leiden University.
- You have refugee status in the Netherlands (residence permit for asylum).
- You are an Indonesian student applying for an MSc programme and have been issued with a 'review letter' by the Leiden Science Indonesia Office.
- You have applied for a CEU Praesidium Libertatis scholarship (this only applies to students who have been nominated by the Central European University).
- You have previously been admitted to a degree programme at Leiden University, but you decided to postpone your studies. This does not apply if you wish to apply for a different study programme or specialisation.

Exemptions cannot be granted on any other grounds.

After submitting your application, the online portal will, if applicable, ask you if you want to apply for student housing, a visa or a scholarship. Make a careful note of the deadlines for applying for a scholarship, student visa/residence permit and student accommodation.
Important note: If you are applying for a programme that starts in February 2018, and if applicable, the Admissions Office will send you an email with information about student housing, immigration, student registration and other formalities.

- Upon receipt of your application fee (if applicable), the Admissions Office will check whether all the necessary documents have been uploaded and will inform you by email whether your application is complete or if there are any omissions.
- Your application will then be forwarded to the Board of Admissions at the faculty and they will decide whether you meet the entry requirements of the degree programme of your choice.
- The Board of Admissions will make a decision within four to six weeks after the University has received your application.

The Board of Admissions will send you its decision by email within four to six weeks after Leiden University has received your application.

There are three possible options:

1. **You are admitted**
   All conditions have been fulfilled.
2. **You are conditionally admitted; in other words you will be admitted, provided you meet certain conditions.**
   The conditions will be given in the decision letter.
3. **You are not admitted, because you do not meet the programme’s entry requirements.**
   The reasons will be clearly stated in the decision letter.

If you are told that your application has been successful, congratulations! A number of additional steps now need to be taken.

The Admissions Office will ask you to inform them whether you will accept the offer of admission or conditional admission. Please go to the online application portal to accept the offer. You have the following choices:
1. Accept
2. Accept, but start later
3. Decline

**Part 3. Complete your registration in Studielink**

In addition to applying to Leiden University, you will also need to register in Studielink. We will send you a reminder to register in Studielink once you have been accepted onto a master’s programme at Leiden University. We strongly advise that you register in Studielink as soon as possible.

The deadlines for registering via Studielink are:

- 31 August, for programmes starting in September
- 31 January, for programmes starting in February

After 1 September you will not be able to register in Studielink or change your choice of master’s programme.

Remember to submit all the necessary documents.

Complete your registration for your master’s programme via Studielink. Enter your payment details in Studielink and submit all the **necessary documents** before the official start date of your programme. Failure to do so means you won’t be allowed to study. If you have any questions about Studielink, go to the 'I have a question' page.

Pay your tuition fee before the official start date of your programme. Failure to do so means you won’t be allowed to study.

**Tuition fees**
The amount of tuition fee you have to pay depends on a number of factors. Your nationality, study programme and previous Dutch higher education qualifications determine the amount of tuition fee you have to pay.

The tuition fees for the academic year 2017-2018 are:

- Dutch, EU/EEA, Swiss and Surinamese students: €2,006 per year
- Non-EU/EEA students €17,800 per year
- Second Dutch master’s programme: €16,000 per year

The tuition fees for the academic year 2018-2019 are:

- Dutch, EU/EEA, Swiss and Surinamese students: €2,060 per year
- Non-EU/EEA students €17,800 per year
- Second Dutch master’s programme: €16,000 per year

**More information about tuition fees**

The tuition fee for this programme is €2,006.- for the academic year 2017-2018 and €2,060.- for the academic year 2018-2019 (statutory fee).

This tuition fee applies if this is not your second master’s programme and you are a national of the Netherlands, or one of the following countries:

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The fee applies for both full-time and part-time study.

If you are not a national of an EEA country, Suriname or Switzerland you must generally pay an institutional tuition fee. However if, on the basis of your Dutch residence permit, you are eligible for student finance from the Dutch education agency (DUO) you are entitled to pay statutory tuition fee. Information on qualifying residence permits can be found in the DUO nationality chart.
If you do not qualify for Dutch student finance and you are not a national of an EEA country, Suriname or Switzerland you can find the amount of tuition fee you are required to pay for your study programme here below. These tariffs apply for both full and part-time study.

Please note! If you will study at Leiden University via a cooperation agreement the tariffs stated in the agreement apply

Tuition fee: €17,800,- (academic year 2017-2018 and 2018-2019)

If you will undertake a second Dutch master’s programme you will generally have to pay an institutional tuition fee that is higher than the statutory tuition fee.

If you obtained a Dutch Bachelor’s, doctoraal, ingenieurs or HBO (Bachelor’s in professional education) diploma after 1991, and you are a national of an EEA country (Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Netherlands, Norway, Poland, Portugal, Romania, Slovakia, Slovenia, Spain, Sweden and the United Kingdom), Suriname or Switzerland, the following institutional tuition fees apply.

Institutional tuition fee: €16,000.- (academic year 2017-2018 and 2018-2019)

Did you commence a Bachelor’s programme at Leiden University before 2010, and will you continue directly onto a second Master’s programme in the year you complete your Bachelor’s programme, or in the following year? If so you are entitled to pay statutory tuition fee in accordance with a transitional ruling (also see ‘Exceptions’).

Please note! Other tariffs apply for students who are not nationals of an EEA country, Suriname or Switzerland. Please refer to the information in the section ‘Students who are not nationals of an EEA country, Suriname or Switzerland’.

Are you unsure whether you have to pay statutory tuition fee or an institutional fee? Consult our tuition fee flowchart for second Master’s programmes.
Exceptions
In some cases nationals of EEA countries, Suriname or Switzerland may be permitted to pay tuition fees set at the same amount as statutory tuition fee for their second degree programme.

- If your second degree programme is in the field of healthcare or teacher training you are entitled to pay institutional tuition fees set at the same amount as statutory tuition fee.
- If you begin your second Bachelor’s or Master’s programme whilst you are still following your first Bachelor's or Master’s programme you may pay institutional tuition fees set at the same amount as statutory tuition fee for your second degree programme – on condition that you remain continuously registered as a student.

If you begin a second Bachelor’s or Master's programme at Leiden University in the academic year directly following the year in which you obtained your first Bachelor’s or Master's degree at Leiden University you may pay institutional tuition fee set at the same amount as statutory tuition fee.

Scholarships, grants and loans
Leiden University offers a wide range of scholarships for students from specific regions of the world, or for specific programmes. If you have EU/EEA or Swiss nationality and are under 30, you may be eligible for a loan from the Dutch government to cover your tuition fees. Leiden University also offers the Leiden University Excellence Scholarship (LExS). This scholarship programme is designed for non-EU/EEA students enrolling in a master’s programme and for students of all nationalities enrolling in an Advanced LLM programme.

Find out more about scholarships, grants, loans and deadlines

Student life
Your time at Leiden is about more than just studying. Some of your best experiences will stem from being a part of our lively and diverse student community, as well as from life in the beautiful city of Leiden.
**Life in Leiden**

Quaint, picturesque and the perfect size, Leiden is an idyllic place to spend your university days. You will soon become familiar with the dozens of cafes, shops and bars that line the leafy canals, as well as its year-round line-up of cultural events. For visits further afield, the major cities of The Hague and Amsterdam are a short train ride away, along with Schiphol Airport, which is just half an hour away by train.

Within the university’s student community, our study and student associations organise a huge variety of social, cultural, and study events to keep you busy all year round. You can also join the University Sports Centre, which offers scheduled group sports and fitness classes amongst other activities.

**Welcome and orientation programme**

In August and February each year, Leiden University hosts the English-language Orientation Week Leiden (OWL), which welcomes both international and Dutch students. The OWL is an excellent way to get to know Leiden University, the city and to meet other students.
New to the city and the university? Take part in the best introduction to the city, the university and your faculty: The OWL! Enjoy this week of fun, music, culture, sports, games and making new friends. It will be an unforgettable start of your studies!
Our Hortus botanicus is a place where science is conducted, but it is equally popular for studying or relaxing. Come visit it!
Leiden is a lively, compact and safe city which is appreciated by national and international students alike. Everything is in reach within a 15 minutes bicycle ride.
The city is located centrally between Netherland's biggest cities like Amsterdam, The Hague, Utrecht and Rotterdam, all easily reached by public transport.
Enjoy strolling through the narrow cobbled streets and become familiar with the dozens of cafes, shops and bars that line the leafy canals.

De Leidsche Flesch

De Leidsche Flesch is the study association of the studies Computer Science, Physics, Astronomy and Mathematics. The main goals of the De Leidsche Flesch are to contribute to the interaction between its members and the scientific community and to contribute to the interaction between its members themselves. They organize a wide range of activities, like (lunch) lectures, excursions and study trips. They also try to acquaint you with job opportunities for after completing your study.

Science Buddy Programme

The Science master’s Buddy Programme has been set up by the Faculty of Science to help all international students who are new to the university to integrate quickly and easily into university life. Through the programme you will learn everything you need to know about the university, the student community, and the practical side of life in Leiden. Your buddy is your first connection in the Netherlands and he or she can help you to find your way
around. A few weeks before the start of your studies, you will get an invitation for the programme. After signing up, you will be matched to a student preferably from your own study programme.

Information activities

Are you thinking about studying at Leiden University? Come and visit our Master's Open Day.

About our Master’s Open Day

Are you exploring your options for a master’s programme? You can learn a lot by coming to our Master’s Open Days. This event is your opportunity to learn everything you need to know about our master’s programmes and how they can help you reach your goals. Attend presentations by the different programmes, visit the information fairs, and ask lecturers, students, alumni and study advisers all your questions. And you’ll get to know the best student city right in the heart of Europe in the Netherlands.

Read more about the Master's Open Days

Impressions Master's Open Day

Contact

Do you have any questions about the master’s programme ICT in Business and the Public Sector? Please contact us.

Contact the programme

The Admissions Office is in charge of the overall admissions process and has the answers on questions about visa, scholarships, housing, etc. Contact the programme coordinator/study advisor for more information about the ICT in Business and the Public Sector programme itself.
Programme Coordinator / Study advisor
Esme Caubo
E-mail: ictinbusiness@liacs.leidenuniv.nl
Phone: +31 71 527 5298

Contact the university about general questions

Do you have questions about studying at Leiden University?
Do you want to know more about one or more programmes or about our information activities? The StudyLine is a source of information for students and is staffed by students. You can contact them by mail or by phone on +31 (0)71 527 11 11 on working days between 9.00 am and 17.00 pm.

Do you have questions about your admission and application?
For questions about your admission and application, you can contact the Student Information Centre. You can contact them by telephone on +31 (0)71 527 80 11 (daily between 11:00 am and 16:00 pm) or ask your question in the online contact form.